

# Application Scope in ServiceNow

Application Scope: Determines which of an app's resources are available to other parts of the system so that it does not unintentionally impact another application.

## CONTAINS ALL APP RECORDS

- Every element from a table or script starts with the same name
- Names assigned by ServiceNow & registered to avoid collisions
- Can now define what an app in ServiceNow is



## LIMITS ACCESS TO IMPROVE SECURITY

- Without explicit permission, one scoped app may not interfere with another
- Any permissions involving other apps must be defined by developers
- Users are notified of these permissions before a scoped app is installed
- Bugs are much easier to track down

## VERSIONABLE, GOVERNABLE

- Scope introduced versions
- Notifications relay available updates
- Developers have the ability to name & track changes

## REMOVABLE WITHOUT ISSUE

- Business logic code and other various components no longer have to be tracked down
- Admins can now easily remove the entire scoped app
- Code & data are segregated, so even if an app is removed, its data can still be left intact

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